

# Catoosa County Government



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## Request for Proposal – Computer Aided Dispatch & Integrated Public Safety Information Systems

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Receive Proposals: **April 18, 2019** (revised per Addendum #1) by 4:00 pm EST

### Q & A

1. Can companies from Outside USA can apply for this? (like, from India or Canada) **I WOULD BE OK WITH COMPANIES OUTSIDE OF THE US APPLYING AS LONG AS YOU CAN PROVIDE ON-SITE TECHNICAL ASSISTANCE WITHIN A REASONABLE TIME (12 HOUR)**
2. Do we need to come over there for meetings? **MEETINGS ARE NOT REQUIRED**
3. Can we perform the tasks (related to RFP) outside USA? (like, from India or CANADA) **SOME BUT I WOULD WANT THE INSTALLATION AND TRAINING DONE ON SITE.**
4. Can we submit the proposals via email? **RESPONSES TO OUR RFP PROPOSAL PACKAGE MUST BE HARD COPY, SEALED AND DELIVERED TO THE COUNTY BY MAIL, COURIER OR OTHER DELIVERY SERVICE PER THE DIRECTIONS IN THE RFP. WE DO NOT ACCEPT ANY OTHER FORM OF PROPOSAL.**
5. How many mobile mapping clients are required (MDT)? **DUE TO THE FACT THAT WE ARE UNSURE OF EXACTLY HOW MANY AGENCIES WILL UTILIZE THE SYSTEM (BASED ON THE ACTUAL COSTS INVOLVED), WE CANNOT ESTIMATE THE NUMBER OF "CLIENTS". WE PREFER THE PROPOSAL TO LIST THE PER CLIENT (OR RANGE OF CLIENTS i.e. 1-10 = \$; 11-20=\$; ....) FEE SO THAT WE CAN DETERMINE HOW MANY CLIENTS WE CAN BUDGET.**
6. How many tablet/phone mapping clients are required? **SAME ANSWER AS ABOVE. WE ARE LOOKING AT THE POSSIBILITY OF INTEGRATING THE**

SYSTEM WITH SEVERAL AGENCIES AND SIMPLY NEED TO KNOW THE COST PER CLIENT TO ALLOW FOR BUDGETING PURPOSES.

7. RFP p. 11, Section 2.3 states that each vendor's proposal package must include a Non-Collusion Form. Please clarify where this form can be found. I MISTAKENLY LEFT OFF THESE FORMS FROM THE PROPOSAL DOCUMENTS ON THE WEBSITE. THEY WILL BE ADDED BY ADDENDUM #1 ISSUED THIS AFTERNOON (3-19-19). ADDENDUM #1 WILL BE POSTED ON THE WEBSITE AND SENT BY EMAIL TO ALL VENDORS WE ISSUED A "REQUEST FOR PROPOSALS" TO.
8. RFP p. 7, Section 1.5 states that vendor questions are due Thursday, March 28 and that the County will publish any addenda on Monday, April 1. Proposal responses, however, are due that next Thursday, April 4, which does not allow adequate time for vendors to properly adjust their proposals if needed to reflect new information presented in the final addendum. To address this, will the County please push the questions deadline and addendum date up by a week (to Thursday, March 21 and Monday, March 25, respectively) -- or, alternatively, extend the proposal deadline by a week to Thursday, April 11? WE WILL BE EXTENDING THE DATE TO RECEIVE PROPOSALS TO APRIL 18, 2019. THIS WILL BE ADDRESSED IN ADDENDUM #1.
9. What level and version of Esri Software does Catoosa have- ArcGIS for Server Advanced, Standard, etc....? WE RUN ESRI ARC EDITOR VERSION 10.6.1. WE HAVE A SERVER THAT HAS TWO USERS (LICENSES) ON IT AND THE 911 ADDRESSING OFFICE HAS A STANDALONE LICENSE/SERVER. BOTH HAVE RECENTLY HAD THE SOFTWARE UPDATED. OUR GOAL IN THE NEAR FUTURE IS TO HAVE ALL USERS RUN OFF OF ONE SERVER/MAP SO THAT ALL DEPARTMENTS HAVE THE SAME INFORMATION.
10. Please provide the following agency information:
  - o **Catoosa County Sheriff:**
    - How many sworn officers? 70
    - How many mobile units? CURRENTLY ABOUT 35 BUT WE WANT A UNIT PRICE OR 0-50=\$ / 0-100=\$
    - How many beds in the jail? CURRENTLY 248 BUT PLANNING TO EXPAND.
    - How many pods or towers in the jail? 2 PODS, 2 TOWERS
    - Is there more than one jail facility location? If so how many facilities? CURRENTLY 1 FACILITY BUT POSSIBLE EXPANSION ON SAME PROPERTY.

o **Ringgold Police:**

- How many sworn officers? **APPROXIMATELY 35**
- How many mobile units? **WE WANT A UNIT PRICE OR 0-50=\$ / 0-100=\$**

o **Ft. Oglethorpe Police**

- How many sworn officers? **APPROXIMATELY 25**
- How many mobile units? **WE WANT A UNIT PRICE OR 0-50=\$ / 0-100=\$**

11. Please clarify if the county IT department is going to supply and maintain the required servers or do you require the vendor to supply and maintain the servers. **WE CURRENTLY HAVE SERVERS AND PLAN TO KEEP AND MAINTAIN THEM.**

12. Section 3.0 Functional Specifications

**3.4.2 External System Queries**

ES1 -

Can users search records information from multiple external agency databases simultaneously?

Q: What External Databases? **ANY THAT CAN BE AVAILABLE. TAX RECORDS, UTILITY, FIRE (IF SEPARATE)**

**3.6.4 Adult and Juvenile Booking Function**

Q: Is this section of question Related to RMS or CMS (Jail Function)? If related to RMS please offer a use case? **JMS (JAIL)**

13. **4.1.5 Booking**

Item 140. Ability to print booking cards and Shuck reports

Q: What is a Shuck report and please include an example? **IT IS JUST REFERRING TO ALL THE TYPICAL REPORTS USED IN THE JAIL SUCH AS HOUSING REPORTS, COMMISSARY REPORTS, COURT REPORTS, ETC...**

14. **4.2.4 Livescan Interface**

Item 2. Support Identix, CrossMatch, Printtrak, Sagem Morpho, Cogent, Eagle Print and ID Networks.

Q: Is the Jail Software provider required to interface with all listed Fingerprint system providers upon delivery? **NO**

15. **4.2 INMATE MOVEMENT**

Q: Is your agency currently using the brand name HP PocketPC or are you using the term PocketPC in the RFP as a generic term referring to a MS Windows based small form factor hand held PC? **NOT CURRENTLY USING. JUST A GENERIC.**

16. **4.2.5 Commissary Interface**

Item 2. Supports Swanson, Keefe, Kimble and Aramark.

Q: Is the Jail Software provider required to interface with all listed Commissary providers upon delivery? **NO**

### 17. 5.1 Fire Records Management

Q: Is Catoosa County Looking for a FRMS to be included as part of the complete single system vendor? **WOULD LIKE TO SEE WHAT IS AVAILABLE.**

Q: If not, is the expectation that Catoosa County will continue use of the FireHouse RMS system? **YES**

Q: Will Catoosa County entertain a vendor that doesn't offer or present a Fire Records Management system? **YES**

18. Will the County please provide user counts for the following:

- Number of corrections officers - **40**
- Regarding the Catoosa County Sheriff's Office
- Non-sworn personnel - **50**
- Mobile units – **CURRENTLY ABOUT 35 BUT WE WANT A UNIT PRICE OR 0-50=\$ / 0-100=\$**
- Regarding the Ringgold Police Department
- Non-sworn personnel - **5**
- Mobile units - **WE WANT A UNIT PRICE OR 0-50=\$ / 0-100=\$**
- Regarding the Oglethorpe Police Department
- Non-sworn personnel - **5**
- Mobile units - **WE WANT A UNIT PRICE OR 0-50=\$ / 0-100=\$**

19. Will the County please specify the name of each fire department included in the scope of the project, as well as the number of mobile units in each department? – **CATOOSA FIRE & FORT OGLETHORPE FIRE**

20. Will the County please specify the name of each EMS department included in the scope of the project, as well as the number of mobile units in each department? – **PRIVATE SERVICE "PUCKETT" IF CONTRACT WITH COUNTY IS EXECUTED.**

21. With reference to the Inmate Phone System interface, will the County please specify the vendor and version for the third-party system? – **SECURUS**

22. Will the County please provide the following information with reference to the Enhanced 9-1-1 interface?

- Vendor and version
- Data for export
- Data for import
- Type of data transfer (REST, SOAP, SFTP, fileshare, etc.), both for import and for export
- Frequency of data transfer

**CENTER USES AT&T FOR IT'S ENHANCED 911 SERVICES. AS FOR VERSION, IMPORTS AND EXPORTS; THIS IS A REMOTE ACCESS ONLY SYSTEM AND THERE IS NO FILE SHARING, ALL ALL FILES ARE "READ ONLY".**

23. Will the County please provide the following information regarding the Livescan interface?
- Vendor and version - **EAGLE**
  - Data for export – **ALL THAT IS POSSIBLE**
  - Data for import – **ALL THAT IS REQUIRED FOR A FINGERPRINT**
  - Type of data transfer (REST, SOAP, SFTP, fileshare, etc.), both for import and for export
  - Frequency of data transfer – **REAL TIME**
24. Will the County please provide the following information regarding the eCitations Courts interface? **DON'T HAVE ONE YET IF YOU DON'T PROVIDE IT.**
- Vendor and version
  - Data for export
  - Data for import
  - Type of data transfer (REST, SOAP, SFTP, fileshare, etc.), both for import and for export
  - Frequency of data transfer
25. Does the County require data conversion services for any of its current software? If so, please provide the following information for each type of product to be converted (CAD, RMS, etc.): **DID NOT REQUEST IT.**
- Data vendor
  - Type of database (MS SQL Server, etc.)
  - Size of database
26. Will the County please advise which agencies desire a mobile application compatible with Android and iOS platforms, as well as user counts per agency? – **DEPENDS ON WHAT VENDOR CAN PROVIDE AND PRICE.**
27. Will the County please specify how many mugshot workstations are needed? – **ONE**
28. Will the County please advise if car printer hardware is desired for eCitations? – **DID NOT REQUEST HARDWARE**
29. For Records Management, how many Active Users per shift, including Admin Users, for each agency? - **APPROXIMATELY 17 PER AGENCY**
30. For Field Reporting, how many laptop per agency, used per shift? - **PER AGENCY / PER SHIFT APPROX. 20 BUT IN A DISASTER THEY ALL MAY NEED TO WORK AT THE SAME TIME.**
31. For Jail, how many users (desktops) per shift? – **10**

32. Will all of the agencies and 911 be using the same database or will they have separate databases? - **COULD GO EITHER WAY, DEPENDING ON YOUR SOFTWARE.**
33. For Commissary tracking, will new commissary tracking be needed or just an interface to an existing vendor? If an existing vendor, which one? - **CURRENTLY INTERFACE WITH KIMBLE'S**
34. For Activity Tracking (Jail) – how many handheld units will be needed? - **APPROXIMATELY 4**
35. Regarding the Server, how many users will be accessing the server? - **I ASSUME EVERY TIME SOMEONE LOGS IN THEY WILL ACCESS THE SERVER OR ARE YOU REFERRING TO ADMIN. ACCESS FOR SERVICE.**
36. Regarding Training – How many users total will need training? - **APPROX. 200**      How many detectives? - **25**      How many Evidence Officers? – **6**
37. Could you please provide the RFP documents in Word or Excel so we can use them in our response? **ISSUING AN EDITABLE WORD DOCUMENT IS NOT POSSIBLE DUE TO THE CHANCE OF THE DOCUMENT CONTENT BEING CHANGED. I RECEIVE BIDS AND PROPOSALS THAT HAVE BEEN FILLED IN (ELECTRONICALLY) BY SOME TYPE OF METHOD SO I KNOW IT IS POSSIBLE TO DO THAT IN A .PDF PROGRAM IF YOU HAVE THE SOFTWARE, OR YOU MAY SIMPLY COMPLETE THE FORMS USING INK PEN (NO PENCIL ALLOWED).**
38. RFP p. 122, Table 4.2.9, Item 12: The specification does not list the means referenced. Please provide additional detail. - **SO THE SUPERVISOR CAN APPROVE OR RETURN THE REPORT TO THE OFFICER FOR CORRECTIONS BEFORE UPLOAD INTO THE DATABASE.**
39. RFP page 14, Section 2.8, Item 7: Is a full HA/DR hardware and software solution requested for inclusion in the quote? Or will the County be providing its own HA/DR hardware and software solution? - **NOT REQUIRED FOR INCLUSION. COULD BE DONE EITHER WAY.**
40. Regarding the data conversion requirement of this project, can you let us know:
1. Database size of the data to be converted
  2. Database type, i.e, SQL, Oracle, etc
  3. Software vendor(s) of the historical data - **AT THIS TIME DATA CONVERSION WILL HAVE TO BE DEALT WITH ON A CASE BY CASE AND AGENCY NEED. IF YOU WOULD LIKE JUST PROVIDE AN HOURLY RATE.**

41. RFP pp. 133-161, Section 5.0: To facilitate accurate pricing, please provide the following information:

- Names of all participating Fire Departments - CATOOSA COUNTY FIRE DEPARTMENT, AND FORT OGLETHORPE FIRE DEPARTMENT
- Personnel Type:
  - o Career
    - o- CCFD = MOSTLY CAREER F/O = MOSTLY CAREER / PART TIME
  - o Mostly Volunteer
  - o Volunteer
- Number of Personnel:
  - o # Career CCFD= 51 F/O = 8 FT & 42 PT
  - o # Volunteer CCFD = 26 F/O = 15
- Number of Stations (manned 24/7) CCFD = 5 F/O = 2
- Annual Call Volume (for Fire specifically) CCFD 2018 = 3,596 TOTAL F/O 2018 = 2,305 TOTAL